



## **PRESS RELEASE**

For Immediate Release

Friday, December 18, 2020

(Gaylord) The Gaylord Area Convention & Tourism Bureau is pleased to announce that the Fairfield by Marriott Gaylord has been recognized with Diamond Status. Awarded through Marriott, Diamond Status is reserved for properties that excel in guest satisfaction surveys.

Of the approximate 1,000 Fairfield brand hotels world-wide, the Fairfield by Marriott Gaylord placed in the top 8. With 83 rooms and 23 employees, this was an exceptional feat for a property of this size. Diamond status along with key performance factors also made our local property a candidate for hotel of the year, the highest recognition for excellence awarded by Marriott.

Eileen Tussey, general manager, has been with the Fairfield by Marriott Gaylord since it opened in 2017. "Knowing this honor is based on our guest satisfaction surveys says a great deal about our staff. They consistently go above and beyond in their dedication to customer service, attention to detail and commitment to creating a positive visitor experience."

The Fairfield by Marriott Gaylord is located at 826 Carpenter Street in Gaylord.



**\*\* For more information, please contact Christy Walcott at 989-732-4000 \*\***